

ANNUAL REPORT 2024

RAWALPINDI TEACHING HOSPITAL RAWALPINDI



1. FOREWORDS:

"Reflect on past, learn from it and when it no longer serves you, move on from it"

As 2024 progressed, our nation demonstrated remarkable resilience and solidarity despite social and political challenges. These experiences shaped our decision-making and actions, guiding us into 2025—a year marked by expansion and progress.

With ongoing renovations and enhancements across various hospital departments—including Outpatient, A&E, Inpatient areas, ICUs, and Diagnostics—we remained committed to delivering high-quality medical and surgical care.



Despite the difficulties of 2024, we emerged stronger. Our dedicated staff, including senior management, steadfastly invested time and resources to provide the best possible services. Without a doubt, it was a year of growth and productivity.

Now, as we step into 2025, we must continue to seek innovative ways to enhance human life and promote health equity in communities nationwide.

We extend our heartfelt gratitude to our healthcare providers, support staff, and patients for their unwavering support during challenging times. Together, we move forward toward a healthier and more equitable future.

Annual Report 2024

OUR VISION BETTER HEALTH FOR ALL



OUR MISSION

TO PROVIDE BETTER HEALTH FOR ALL **THROUGH** COMPETANT AND COMMITTED TEAM **FOCUSSING** ON PROMOTIVE, PREVENTIVE, CURATIVE AND REHABILITATIVE SERVICES

OUR VALUES

- RESPECT
- HONESTY
- INTEGRITY
- COMPASSION
- TEAMWORK
- QUALITY
- ACCOUNTABILITY

Annual Report 2024

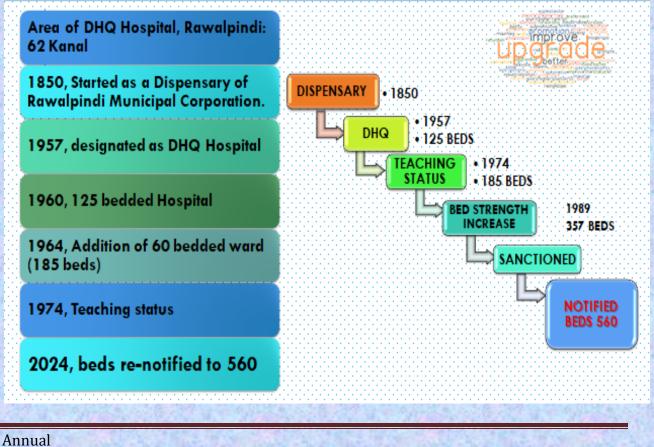


2. INTRODUCTION OF HOSPITAL:

"Experiences are best teachers. You learn from doing, from failing and from trying again."

Rawalpindi Teaching Hospital Rawalpindi started as a dispensary in 1850. After a century of progress, it was designated as District Headquarters Hospital in 1957. In 1999, 357 beds were sanctioned which gradually increased over time and since 2012 it was working as a 453 bedded hospital. In July 2023 Hospital was renamed as Rawalpindi Teaching Hospital Rawalpindi. On First of Jan 2024 bed strength of hospital was renotified as 560. RTH is a teaching hospital attached with Rawalpindi medical university and is only public-sector hospital in the Rawalpindi Division having specialized Neurosurgery department. Being a hub of Medico legal Cases, sole facility for medical/disability boards and main treatment center for all Jail inmates of Rawalpindi Division, District headquarters hospital receives the maximum patient load in the Rawalpindi Division. The patients also come from Azad Jammu and Kashmir, Khyber-Pakhtunkhwa and Gilgit-Baltistan apart from the four districts of the division.

HISTORY OF UPGRADATION OF HOSPITAL



Report 2024

| \mathbf{S} |
|--------------|
| |
| |
| |
| |
| |
| |
| |

a) THE EXTERNAL ENVIRONMENT

Public Health sector in Rawalpindi district receives health care services through 96 Dispensaries, 112 Basic Health Units, 11 Rural Health Centers and 4 THQ hospitals. Rawalpindi Teaching Hospital Rawalpindi is one of the three tertiary care hospitals, serving in public sector to meet the ever increasing healthcare needs in Rawalpindi District. It is a teaching hospital attached with Rawalpindi medical university along with Holy Family Hospital and Benazir Bhutto Hospital.

The hospital was constructed in the beginning for a population of 1.4 lacs of Rawalpindi City. The Rawalpindi Teaching Hospital Rawalpindi has been declared as a teaching hospital since 1975 and is attached with Rawalpindi Medical College, Rawalpindi for teaching purposes. It is providing basic health care to the residents of inner and old city and also serves as referral Centre for trauma patients.

b) THE ORGANIZATION

Rawalpindi Teaching Hospital Rawalpindi is a healthcare facility receiving approximately 45000 patients monthly and 0.5 million patients in OPD each year along with more than 1900 medico legal cases and 400 plus post mortems examinations, it is vital to constantly upgrade the existing

facilities to meet the constantly increasing demands. Due to the space shortage and patient load, the OPDs and corridors are often crammed with people waiting for their turn to see the doctor. The emergency department, which receives around 580 patients every day, often runs out of beds. On most days, the staff has to put in additional beds and even use stretchers in addition to the 19 approved additional beds.



3. OUR SERVICES:

Rawalpindi Teaching Hospital (DHQ) Rawalpindi provides a comprehensive range of services including emergency, outpatient, inpatient, diagnostics etc. To stay relevant in a changing world, institutions must continuously reinvent themselves. RTH, Rawalpindi is currently being renovated under the scheme "Renovation and Improvement of RTH, Rawalpindi" initiated in 2017 along with the scheme "Renovation and Improvement of Emergency of RTH, Rawalpindi". After meticulous planning and extreme hard work, the wards, OTs and OPDs have been upgraded to facilitate the working staff and make services more convenient for patients. RTH, Rawalpindi is currently working as a 560 bedded hospital.

RTH, Rawalpindi provides a comprehensive range of services through following departments:

| 1. Surgical unit | 8. EYE Unit | 15. Radiology Unit |
|-----------------------|------------------------|----------------------------|
| 2. Neurosurgical unit | 9. Casualty Department | 16. Blood Transfusion Unit |
| 3. Orthopedic unit | 10. Medical Unit | 17. Dental Unit |
| 4. ENT Unit | 11. Pulmonology Unit | 18. Homoeopathy |

Annual Report 2024

| 5. Anesthesia Unit | 12. Pediatrics Unit/NICU | 19. Hikmat |
|---------------------|--------------------------|----------------------------|
| 6. Gynaecology Unit | 13. Dialysis Unit | 20.Mortury |
| 7. ICU/CCU | 14. Pathology Unit | 21. Programs on EPI,CDD,FP |

al Un 22. Tertiary Level (Teaching) Hospital Affiliated To Rawalpindi Medical University

a) **DIAGNOSTIC FACILITIES**

PATHOLOGY DEPARTMENT

- a. Chemistry
- b. Hematology
- c. Microbiology

RADIOLOGY DEPARTMENT

- a. X-Rays
- b. Contrast studies
- c. Ultrasound
- d. Mammography
- e. C.T. Scan
- f. Doppler

OTHER DIAGNOSTIC FACILITY

- a. Endoscopy
- b. Echocardiography

4. STAFF AVAILABILITY IN HOSPITAL:

a) GAZZA FD STAFF (BPS16-BPS20):

| S/NO. NAME OF POST | BPS | SANCTIONED | FILLED | VACANT |
|--------------------|-----|------------|--------|--------|
| Total | | 362 | 245 | 117 |

b) NON-GAZZATED STAFF (BPS 01- BPS15):

| S/NO. NAME OF POSTS | BPS | SANCTIONED | FILLED | VACANT |
|---------------------|-----|------------|--------|--------|
| Total | | 342 | 272 | 68 |

Annual

Report 2024

5. HOSPTAL PERFORMANCE FOR YEAR 2024

a) MAJOR DEPARTMENTS AND THEIR PERFORMANCES

The COVID 19 pandemic has changed our world forever. Struggles of the health sector have become part of media debates and Policymakers across the world have realized that healthcare is accessible to only a small percentage of the world's population. When a COVID-19 attacked everyone at the same time, it became very clear that money, power and connections are not always enough to find a bed. **Healthcare is everyone's problem. If everyone wants to be safe**, **all of us have to be safe**. Despite all the chaos and unpredictability surrounding whole world, hospital services through the year showed positive and significant growth compared to previous year.

This year a surge in cases of Dengue followed the unprecedented flooding that began in mid june2022. This flooding not only affected the national health system capacity by created humanitarian situations.

| SR NO | MONTH • K | TOTAL ADMISSIONS |
|-----------|-----------|------------------|
| 1 | JANUARY | 3230 |
| 2 | FEBRUARY | 2887 |
| 3 | MARCH | 4293 |
| 4 | APRIL | 4936 |
| 5 | MAY | 7227 |
| 6 | JUNE | 5769 |
| 7 | JULY | 5163 |
| 8 | AUGUST | 6893 |
| 9 | SEPTEMBER | 5641 |
| 10 | OCTOBER | 6280 |
| 11 | NOVEMBER | 1941 |
| 12 | DECEMBER | 1874 |
| A PROVING | TOTAL | 56134 |

ADMISSIONS 2024

Annual

Report 2024

b) OUT PATIENT DEPARTMENT

Rawalpindi Teaching Hospital Rawalpindi offers wide range of out-patient consultation services. Our outpatient department provides responsible and comprehensive treatment for all specialties (medicine, surgery, ENT, Eye, Gynae/Obs, neurosurgery, orthopedics etc.) staffed by highly specialized and experienced physicians and trained nursing and administrative personnel. OPD is accommodated in a well-equipped, open-plan space on the ground floor, in order to ensure avoidance of unnecessary patient transfer and facilitate direct cooperation among various specialties and supported by the highly organized Laboratories when needed.

| OPD | DAT | A 2 | 024 |
|-----|-----|-----|-----|
|-----|-----|-----|-----|

| SR NO | MONTH | ER OPD | GENERAL OPD |
|-------|-----------|--------|-------------|
| 1 | JANUARY | 23515 | 29610 |
| 2 | FEBRUARY | 22722 | 27150 |
| 3 | MARCH | 26532 | 38510 |
| 4 | APRIL | 28264 | 37897 |
| 5 | МАҮ | 36440 | 47759 |
| 6 | JUNE | 34986 | 36948 |
| 7 | JULY | 34527 | 40183 |
| 8 | AUGUST | 35141 | 42414 |
| 9 | SEPTEMBER | 39505 | 45051 |
| 10 | OCTOBER | 45611 | 47565 |
| 11 | NOVEMBER | 33388 | 36533 |
| 12 | DECEMBER | 22680 | 39649 |
| 1-5 | TOTAL | 383311 | 469269 |

Annual

Report 2024

c) DEPARTMENT WISE OPD STATISTICS



MEDICINE OPD 2024

| SR NO | MONTH | MEDICINE OPD | SR NO | MONTH | MEDICINE OPD |
|-------|--------------|--------------|-------|-----------|--------------|
| 1 | JANUARY | 9721 | 7 | JULY | 11432 |
| 2 | FEBRUARY | 9358 | 8 | AUGUST | 11244 |
| 3 | MARCH | 9219 | 9 | SEPTEMBER | 12827 |
| A | APRIL | 9822 | 10 | OCTOBER | 12123 |
| 5 | MAY | 10059 | 11 | NOVEMBER | 13988 |
| 6 | JUNE | 10954 | 12 | DECEMBER | 13592 |
| | TOTAL 134339 | | | | |

Annual

Report 2024

SURGERY OPD 2024

| SR NO | MONTH | SURGERY OPD | SR NO | MONTH | SURGERY OPD | |
|-------|----------|-------------|-------|-----------|-------------|--|
| 1 | JANUARY | 9181 | 7 | JULY | 9382 | |
| 2 | FEBRUARY | 8409 | 8 | AUGUST | 9989 | |
| 3 | MARCH | 9487 | 9 | SEPTEMBER | 9369 | |
| 4 | APRIL | 7716 | 10 | OCTOBER | 8839 | |
| 5 | MAY | 9114 | 11 | NOVEMBER | 9521 | |
| 6 | JUNE | 8627 | 12 | DECEMBER | 8870 | |
| - And | TOTAL | | | 108504 | | |

ENT OPD 2024

| SR NO | MONTH | ENT OPD | SR NO | MONTH | ENT OPD |
|------------|----------|---------|-------|-----------|---------|
| 1 | JANUARY | 2323 | 7 | JULY | 2000 |
| 2 | FEBRUARY | 2064 | 8 | AUGUST | 2587 |
| 3 | MARCH | 1851 | 9 | SEPTEMBER | 2100 |
| 4 | APRIL | 1634 | 10 | OCTOBER | 1980 |
| 5 | MAY | 2266 | 11 | NOVEMBER | 1950 |
| 6 | JUNE | 1289 | 12 | DECEMBER | 1855 |
| Talana San | TOTAL | | 1365 | 23899 | and the |

EYE OPD 2024

| SR NO | MONTH | EYE OPD | SR NO | MONTH | EYE OPD |
|------------|----------|---------|-------|-----------|---------|
| 1 | JANUARY | 1202 | 7 | JULY | 1252 |
| 2 | FEBRUARY | 1238 | 8 | AUGUST | 1277 |
| 3 | MARCH | 782 | 9 | SEPTEMBER | 1347 |
| 4 | APRIL | 870 | 10 | OCTOBER | 1008 |
| 5 | MAY | 1500 | 11 | NOVEMBER | 765 |
| 6 | JUNE | 951 | 12 | DECEMBER | 899 |
| the second | TOTAL125 | 2 | 13091 | | |

Annual

Report 2024

NEUROSURGERY OPD 2024

| SR NO | MONTH | NEUROSURGERY OPD | SR NO | MONTH | NEUROSURGERY OPD | |
|-------|----------|------------------|-------|-----------|------------------|--|
| 1 | JANUARY | 4132 | 7 | JULY | 4501 | |
| 2 | FEBRUARY | 4234 | 8 | AUGUST | 4232 | |
| 3 | MARCH | 4559 | 9 | SEPTEMBER | 4609 | |
| 4 | APRIL | 4203 | 10 | OCTOBER | 4987 | |
| 5 | MAY | 4325 | 11 | NOVEMBER | 5021 | |
| 6 | JUNE | 4597 | 12 | DECEMBER | 5282 | |
| TOTAL | | | 58482 | | | |

ORTHOPEDICS OPD 2024

| SR NO | MONTH | ORTHOPEDICS OPD | SR NO | MONTH | ORTHOPEDICS OPD | |
|-------|----------|-----------------|-------|-----------|-----------------|--|
| 1 | JANUARY | 2325 | T | JULY | 2224 | |
| 2 | FEBRUARY | 2103 | 8 | AUGUST | 2231 | |
| 3 | MARCH | 2421 | 9 | SEPTEMBER | 2024 | |
| 4 | APRIL | 1994 | 10 | OCTOBER | 2556 | |
| 5 | MAY | 2105 | 11 | NOVEMBER | 2104 | |
| 6 | JUNE | 2607 | 12 | DECEMBER | 2354 | |
| | тот | NL O' | 27048 | | | |

DENTISTARY OPD 2024

| SR NO | MONTH | DENTISTARY OPD | SR NO | MONTH | DENTISTARY OPD | |
|-------|----------|----------------|-------|-----------|----------------|--|
| 1 | JANUARY | 1991 | 7 | JULY | 1774 | |
| 2 | FEBRUARY | 1668 | 8 | AUGUST | 1917 | |
| 3 | MARCH | 1532 | 9 | SEPTEMBER | 1919 | |
| 4 | APRIL | 1473 | 10 | OCTOBER | 2013 | |
| 5 | MAY | 2065 | 11 | NOVEMBER | 1894 | |
| 6 | JUNE | 1533 | 12 | DECEMBER | 181 | |
| 5-8- | TOTAL | | 21591 | | | |

Annual

Report 2024

| | TIBB/HOMEO OPD 2024 | | Server and the server and |
|-------|---------------------|--------------------|---------------------------|
| SR NO | MONTH | HIKMAT and TIB OPD | HOMEO OPD |
| 1 | JANUARY | 420 | 1722 |
| 2 | FEBRUARY | 353 | 1465 |
| 3 | MARCH | 294 | 1246 |
| 4 | APRIL | 194 | 1090 |
| 5 | MAY | 325 | 1499 |
| 6 | JUNE | 237 | 915 |
| 7 | JULY | 232 | 1203 |
| 8 | AUGUST | 296 | 1279 |
| 9 | SEPTEMBER | 369 | 1427 |
| 10 | OCTOBER | 387 | 1579 |
| 11 | NOVEMBER | 373 | 1447 |
| 12 | DECEMBER | 324 | 1373 |
| 13 | TOTAL | 3804 | 16245 |

HIKMAT/TIBB/HOMEO OPD 2024

| GYNAE/OBS OPD 2024 |
|---------------------------|
|---------------------------|

| SR NO | MONTH | GYNAE OPD | SR NO | MONTH | GYNAE OPD |
|-------|----------|-----------|-------|-----------|--------------|
| 1 | JANUARY | 11102 | 7 | JULY | 8752 |
| 2 | FEBRUARY | 7478 | 8 | AUGUST | 9306 |
| 3 | MARCH | 6953 | 9 | SEPTEMBER | 8736 |
| A | APRIL | 6294 | 10 | OCTOBER | 8986 |
| 5 | МАУ | 8650 | 11 | NOVEMBER | 8620 |
| 6 | JUNE | 8650 | 12 | DECEMBER | 8547 |
| No. | TOTAL | | | 102074 | |

Annual Report 2024



| • | |
|---|--|
| | |

| SR NO | MONTH | PAEDS OPD | SR NO | MONTH | PAEDS OPD |
|-------|----------|-----------|-------|-----------|-----------|
| 1 | JANUARY | 3703 | 7 | JULY | 2438 |
| 2 | FEBRUARY | 3785 | 8 | AUGUST | 2398 |
| 3 | MARCH | 2502 | 9 | SEPTEMBER | 3888 |
| 4 | APRIL | 2767 | 10 | OCTOBER | 6951 |
| 5 | MAY | 3828 | 11 | NOVEMBER | 4750 |
| 6 | JUNE | 2319 | 12 | DECEMBER | 3881 |
| | TOTAL | | | 43210 | |

PAEDIATRICS OPD 2024

PHYSIOTHERAPY OPD

| SR NO | MONTH | INDOOR | OUTDOOR | TOTAL |
|-------|------------|--------|---------|-------|
| 1 | JANUARY | 142 | 322 | 464 |
| 2 | FEBRUARY | 123 | 361 | 484 |
| 3 | MARCH | 160 | 308 | 468 |
| 4 | APRIL | 188 | 214 | 402 |
| 5 | MAY | 314 | 160 | 474 |
| 6 | JUNE | 85 | 96 | 181 |
| 7 | JULY | 204 | 388 | 592 |
| 8 | AUGUST | 301 | 374 | 675 |
| 9 | SEPTEMBER | 404 | 153 | 557 |
| 10 | OCTOBER | 440 | 121 | 561 |
| 11 | NOVEMBER | 300 | 187 | 487 |
| 12 | DECEMBER | 333 | 221 | 554 |
| TOT | FAL | 2994 | 2905 | 5889 |

FAMILY PLANNING OPD



Annual Report 2024

FAMILY PLANNING OPD

| | State By | | FAMIL | Y PLA | NNING | | 1 | The Stor | FAMILY PLANNING | | | | |
|----------|----------|------------|-------|-------|-------|---------------|----------|-----------|-----------------|-----|----|----|-------------------|
| SR NO | MONTH | Con dum | CO C | EC | СТ | Inject ion | SR NO | MONTH | Con dum | сос | EC | СТ | Inj ect ion |
| 1 | January | 4918 | 193 | 31 | 57 | 03 | 7 | July | 1910 | 162 | 13 | 24 | 3 |
| 2 | February | 7062 | 226 | 26 | 56 | 02 | 8 | August | 1360 | 130 | 15 | 26 | 5 |
| 3 | March | 5878 | 216 | 09 | 05 | 07 | 9 | September | 870 | 50 | 20 | 16 | 1 |
| 4 | April | 1648 | 165 | 11 | 24 | 09 | 10 | October | 1530 | 136 | 32 | 44 | 4 |
| 5 | May | 2480 | 224 | 11 | 34 | 01 | 11 | November | 348 | 115 | 32 | 36 | 2 |
| 6 | June | 2808 | 150 | 13 | 23 | 01 | 12 | December | 346 | 115 | 30 | 36 | 5 |

d) PERFORMANCE OF RADIOLOGY DEPAR MENT 2024

| SR NO | MONTH | X RAYS | USG | CT Scan | Doppler |
|-------|-----------|--------|-------|---------|---------|
| 1 | JANUARY | 8921 | 2115 | 1241 | 102 |
| 2 | FEBRUARY | 8141 | 1676 | 1127 | 104 |
| 3 | MARCH | 8954 | 1781 | 1255 | 116 |
| 4 | APRIL | 8905 | 1765 | 1200 | 106 |
| 5 | MAY | 10165 | 2142 | 1368 | 83 |
| 6 | JUNE | 9677 | 1634 | 1477 | 63 |
| 7 | JULY | 10073 | 1628 | 1666 | 65 |
| 8 | AUGUST | 10315 | 1886 | 1384 | 67 |
| 9 | SEPTEMBER | 9467 | 2614 | 1271 | 87 |
| 10 | OCTOBER | 10056 | 4370 | 1236 | 97 |
| 11 | NOVEMBER | 9204 | 2906 | 1198 | 74 |
| 12 | DECEMBER | 8137 | 2771 | 1103 | 99 |
| | TOTAL | 112015 | 27288 | 15526 | 1063 |

Annual

Report 2024

e) DIALYSIS 2024

| SR NO | MONTH | DIALYSIS | SR NO | MONTH | DIALYSIS | | | | |
|------------|------------|----------|-------|-----------|----------|--|--|--|--|
| 1 | JANUARY | 378 | 7 | JULY | 436 | | | | |
| 2 | FEBRUARY | 342 | 8 | AUGUST | 434 | | | | |
| 3 | MARCH | 365 | 9 | SEPTEMBER | 416 | | | | |
| 4 | APRIL | 379 | 10 | OCTOBER | 426 | | | | |
| 5 | MAY | 420 | 11 | NOVEMBER | 399 | | | | |
| 6 | JUNE | 417 | 12 | DECEMBER | 402 | | | | |
| the second | TOTAL 4814 | | | | | | | | |
| f) TO | 60 | | | | | | | | |

f) TOTAL DELIVERIES 2024

| SR NO | MONTH | NORMAL DELIVERIES | C SECTIONS |
|-------|-----------|-------------------|------------|
| 1 | JANUARY | 553 | 405 |
| 2 | FEBRUARY | 446 | 327 |
| 3 | MARCH | 374 | 265 |
| 4 | APRIL | 282 | 268 |
| 5 | MAY | 351 | 261 |
| 6 | JUNE | 301 | 256 |
| 7 | JULY | 365 | 290 |
| 8 | AUGUST | 417 | 295 |
| 9 | SEPTEMBER | 400 | 271 |
| 10 | OCTOBER | 431 | 272 |
| 11 | NOVEMBER | 390 | 266 |
| 12 | DECEMBER | 370 | 296 |
| 13 | TOTAL | 4680 | 3472 |

Annual Report 2024

| SR NO | MONTH | OT PROCEDURES |
|-------|-----------|---------------|
| 1 | JANUARY | 1077 |
| 2 | FEBRUARY | 927 |
| 3 | MARCH | 889 |
| 4 | APRIL | 874 |
| 5 | МАҮ | 972 |
| 6 | JUNE | 864 |
| 7 | JULY | 975 |
| 8 | AUGUST | 953 |
| 9 | SEPTEMBER | 863 |
| 10 | OCTOBER | 875 |
| 11 | NOVEMBER | 4062 |
| 12 | DECEMBER | 3688 |
| 13 | TOTAL | 17019 |

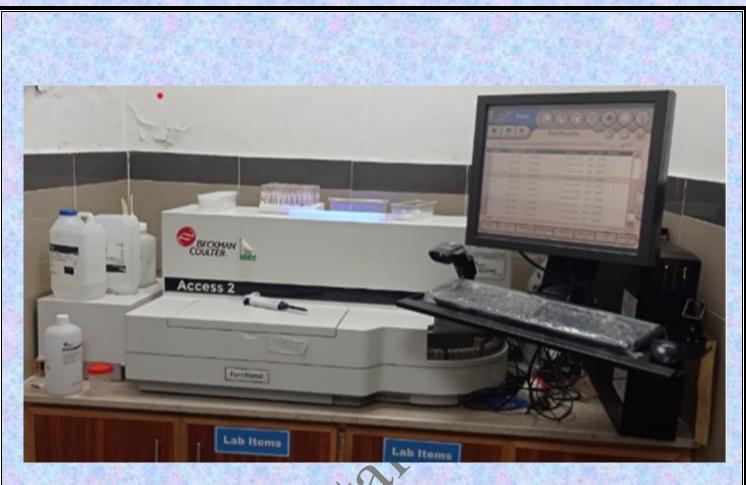
g) SURGICAL PROCEDURES 2024

h) LAB INVESTIGATIONS 2024

Pathology Department is a Multidisciplinary Department consisting of Haematology, Microbiology and Chemical Pathology sections. Department is proving diagnostic services to outdoor, indoor and emergency departments round the clock. The pathology Department is offering more than 60 laboratory Parameters to facilitate patient Diagnosis. Lab performs around 600,000 tests annually with monthly average of around 50,000.

All the tests are supported by daily Internal Quality Assurance (Controls), thus ensuring reliability and confidence of results. Lab is also registered with National external Quality Assurance Programme Pakistan (NEQAPP) for last four years and actively takes part in all rounds of 12 month cycle for continuous Quality improvement. Moreover MSDS are strictly being implemented in all the sections. The recently concluded renovation and prevailing Dengue epidemic influenced the per annum workload, every effort was made to provide uninterrupted services.

Annual Report 2024



| 12 | Tests | 5 | MONTHS 2024 To | | | | | | | Total Tests | | | | |
|----|-----------------------|-------|----------------|-------|-------|-------|-------|-------|-------|--------------------|-------|-------|-------|-----------|
| | Performed | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Performed |
| 1 | Hematology | 19791 | 18322 | 17296 | 16183 | 20874 | 16682 | 19442 | 20537 | 25894 | 36071 | 26628 | 17188 | 254908 |
| 2 | Chemistry | 24135 | 22240 | 21182 | 19996 | 2533 | 21937 | 25812 | 27878 | 26990 | 28126 | 24840 | 25306 | 293875 |
| 3 | Clinical Pathology | 3118 | 3136 | 2955 | 2793 | 4047 | 2983 | 4018 | 4039 | 3205 | 3166 | 2766 | 2885 | 39111 |
| 4 | Microbiology (C/S) | 210 | 106 | 177 | 155 | 248 | 189 | 133 | 280 | 156 | 318 | 151 | 126 | 2249 |
| 5 | Serology | 4311 | 2685 | 3836 | 4631 | 5375 | 3485 | 4403 | 4694 | 5167 | 5236 | 4347 | 4540 | 52710 |
| | Total | 51565 | 46489 | 45446 | 43758 | 55977 | 45276 | 53808 | 57428 | 61412 | 72917 | 58732 | 50045 | 642853 |

Annual

Report 2024

i) TOTAL DEATHS 2024

| SR NO | MONTH | DEATHS | SR NO | MONTH | DEATHS |
|-------|----------|---------------|-------|-----------|--------|
| 1 | JANUARY | 290 | 7 | JULY | 180 |
| 2 | FEBRUARY | 241 | 8 | AUGUST | 184 |
| 3 | MARCH | 237 | 9 | SEPTEMBER | 189 |
| 4 | APRIL | 204 | 10 | OCTOBER• | 186 |
| 5 | MAY | 208 | 11 | NOVEMBER | 172 |
| 6 | JUNE | 218 | 12 | DECEMBER | 207 |
| | TOTAL | a sal i to to | | 2516 | |

j) MEDICOLEGAL CASES 2024

| SR NO | MONTH | MLCS | SR NO | MONTH | MLCS |
|--------|----------|------|-------|-----------|------|
| 1 | JANUARY | 201 | 7 | JULY | 233 |
| 2 | FEBRUARY | 137 | 8 | AUGUST | 234 |
| 3 | MARCH | 187 | 797 | SEPTEMBER | 210 |
| 4 | APRIL | 230 | 10 | OCTOBER | 172 |
| 5 | MAY | 208 | 11 | NOVEMBER | 150 |
| 6 | JUNE | 211 | 12 | DECEMBER | 126 |
| Sie Si | тот | TAL | 2.57 | 2299 | |

k) POSTMORTEMS 2024

| SR NO | MONTH | INTERNAL PM | SR NO | MONTH | INTERNAL PM |
|-------|----------|-------------|-------|-----------|----------------|
| 1 | JANUARY | 33 | 7 | JULY | 25 |
| 2 | FEBRUARY | 12 | 8 | AUGUST | 21 |
| 3 | MARCH | 11 | 9 | SEPTEMBER | 14 |
| 4 | APRIL | 22 | 10 | OCTOBER | 10 |
| 5 | MAY | 17 | 11 | NOVEMBER | 12 |
| 6 | JUNE | 15 | 12 | DECEMBER | 11 |

Annual

Report 2024

6. ACCOUNTS DEPARTMENT (YEAR 2024)

- TOTAL BUDGET ALLOCATION = Rs. 1,328,556,980
- TOTAL EXPENDITURE = Rs. 1,300,163,459

7. MAJOR PROBLEMS

- 1. The hospital's bed capacity has been renotified from 357 to 560 beds, while human resources remain unchanged, posing challenges in delivering quality care.
- 2. Currently Infrastructure is deficient and it's not possible to meet the teaching needs as per standards of Pakistan medical commission.
- Single unit Medicine, surgery and Gyn/Obs Wards are 24/7 on call. Most of the beds in Gyn/Obs are being shared by two patients. Two units for each department must be made functional to meet the emerging needs.
- 4. There is no notified ICU/CCU ward. A locally arranged ITC/CCU setup is being run within existing financial and human resource,
- 5. 34 bedded doctors hostel is available which accommodates post graduate trainees, registrars and house officers. At present PGs and Hos are working. It is highly insufficient for this strength of staff.
- 6. Approach to hospital is inadequate. Proper entry and exit is needed for smooth one way traffic in the hospital.
- 7. There is no qualified staff in administration to establish HR department and quality assurance department so it is difficult to implement MSDS in terms of sustainability. Proper Departments must be established with adequately trained/qualified staff to get the MSDS indicators implemented in full letter and spirit.
- 8. No resources in terms of man, money and material has been provided for fulfilling Healthcare Commission standards. Due to non-existing/vacant positions for technical staff, it is not possible to depute right person for right job in critical stations like Operation theatre

Annual Report 2024

and pathology department.

8. DHQ HOSPITAL ACHIEVEMENTS

I) EMERGENCY DEPARTMENT:

Using experience from past outbreaks (Dengue), Accident and Emergency Department has been upgraded to meet the changing needs and staggering Patient volume. These measures will help in smooth functioning in times of elevated disease burden to limit overcrowding and spread.

ENTRANCE:

Widening and Beautification of hospital entrance gate by demolishing shops and shifting old cafeteria and police chowki at the entrance gate hence providing the Ambulances a better access to Accident and Emergency Department.

9. RTH, RAWALPINDI ACHIEVEMENTS

a) EMERGENCY DEPARTMENT:

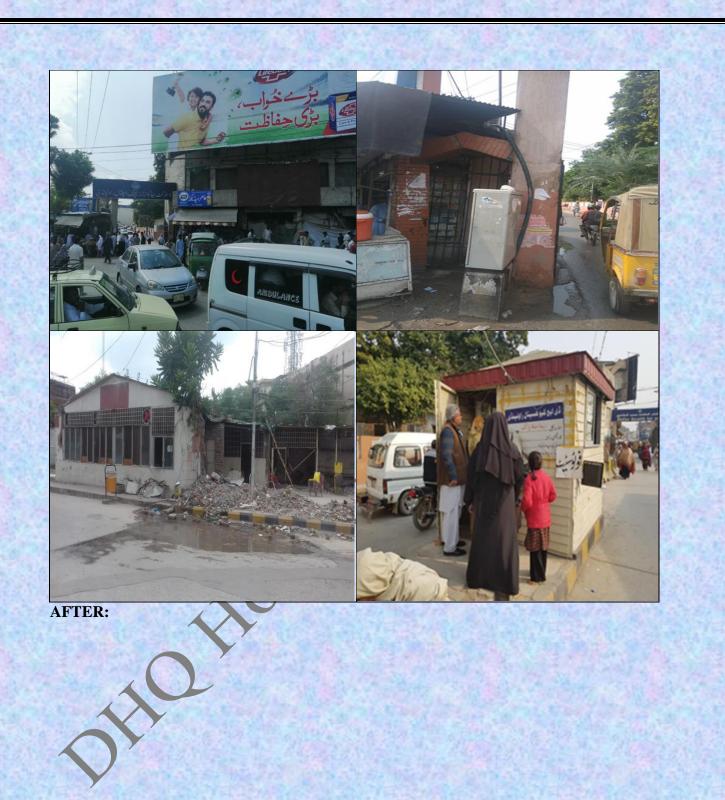
Using experience from past outbreaks (Dengue and COVID), Accident and Emergency Department has been upgraded to meet the changing needs and staggering Patient volume. These measures will help in smooth functioning in times of elevated disease burden to limit overcrowding and spread.

ENTRANCE:

Widening and Beautification of hospital entrance gate by demolishing shops and shifting old cafeteria and police chowki at the entrance gate hence providing the Ambulances a better access to Accident and Emergency Department.

BEFORE:

Annual Report 2024



Annual Report 2024



TRIAGE:

Filter clinic (triage area) has been established as a strategic initiative at the entrance of Accident & Emergency department. It has been constructed on self-help basis to balance the limited resources against provision of timely patient care.





Well Equipped Medical and Surgical Red zones have been established to optimize the provision of emergency services to critical patients.

Two trauma rooms (Emergency Minor operation theatres) are made operational to enhance efficiency and quality of services being provided to critical patients.

DIAGNOSTICS UNDER THE SAME ROOF:

- Installation of new CT scan (Computerized tomography Scan) machine, replacing the old obsolete model, is under process. This will expedite disposition and treatment of patients, thus decreasing length of stay in emergency department. Other diagnostic facilities include:
- Ultrasonography
- Electrocardiography
- Digital radiography

UNDER ADP SCHEMES REVAMPING OF EMELGEN ZY DEPARTMENT MODULAR OPERATION THEATRE AND INTENSIVE SARE UNIT ARE ESTABLISHED:

From May 2022 State of art modular OT has been completed and handed over to Surgery and allied departments. This OT complex is well planned, correctly integrated and equipped to minimize the incidence of SSIs. Patient recovery areas and intensive care unit are also present under same roof for maximum patient facilitation.



Annual Report 2024



b) MAIN BUILDING:

Sewerage system:

New sewer line of 36 inches bore has been installed to solve the drainage issues.

BEFORE:



AFTER:



Annual Report 2024

REGISTRATION COUNTER AND OPDS:

After clearing long standing junk yards

Patient registration counters (Male, Female and Gyn/Obs) have been shifted to more accessible site in close vicinity to the OPDs for patient's convenience.

Surgery, Orthopedic, Medicine OPDs and Pathology collection points have been shifted from previous poorly lit, narrow corridor (6 feet wide) to well-ventilated open space. This space is created by vacating the garages and stores. Waiting areas have been designed with these OPDs to avoid congestion.

Pathology department, previously scattered in three corridors, has been converted into a unit by acquiring rooms vacated by shifting the OPDs to outer areas..Similarly Radiology Department has been Organized into a unit by acquiring rooms vacated by ENT OPD.

BEFORE:



AFTER:

Annual Report 2024



Construction of patient Benches using the debris generated during construction work.



Annual Report 2024



Shifting of Gynae/Obs OPD from congested space to well-ventilated area close to Gynae/Obs wards.

BEFORE:



AFTER:



Annual Report 2024



RECREATIONAL AND OTHER AMENITIES: Building new cafeteria with better sitting conditions and improved food quality.

BEFORE:



AFTER:



Annual Report 2024

Doctor's hostel has been renovated on self-help basis to make the educational journey of residents more productive and memorable. A cafeteria has also been built within hostel premises to facilitate doctors during long duty hours.



CENTRAL STERILIZATION UNIT:

Operationalization of state of the art laundry plant to ensure prevention and containment of hospital infection.

BEFORE:





Annual Report 2024



Theatre Sterile Supply Unit has been installed in Modular Operation Theatre for efficient and effective sterilization of Instruments and linen.



Annual Report 2024

DENGUE COUNTER



POWER SUPPLY:

To keep the entire hospital prepared for power outage and unannounced Load sheading, Hospital has been divided into four quadrants and each quadrant is being supplied independently through four generators installed as backup power solutions.

Annual Report 2024



LICENSING AND ACCREDITATIONS:



Successful visit was conducted by **PUNJAB HEALTHCARE COMMISSION** and qualifying for the license after achieving all the 30 standards (162 indicators) in 10 Functional areas (clinical and administrative). This challenging milestone has been achieved in limited available resources in terms of HR and Finance.

| Training | First Regular | Second Regular | Third Regular | Fourth Regular |
|------------|---------------|----------------|---------------|----------------|
| Date | Inspection | Inspection | Inspection | Inspection |
| 11-02-2014 | 30-09-2015 | 09-04-2019 | 21-01-2020 | Qualified |
| | 50% | 87% | 76% | for License |

By the grace of Allah and untiring efforts of administration especially DMS HCC Dr Mobeen Kousar, Rawalpindi Teaching Hospital is licensed as public establishment with Punjab Heralthcare Comission under section 16 to provide services as a hospital till **January 2028**

Annual Report 2024

RL No. 1072900184



Punjab Healthcare Commission

Regular License

This is to certify that

Rawalpindi Teaching Hospital

Raja Bazar, Rawalpindi

رادلېنڈى کيچنگ سپتال

راجه بازار، راوليندى

is licensed as Public Healthcare Establishment with the Punjab Healthcare Commission under section 16 of the Punjab Healthcare Commission Act 2010 to provide services as a Hospital

Valid Upto: 24th January 2028

(Re-issuance of amended regular licensing certificate on 13th June 2023.)

Director Licensing & Accreditation

Chief Executive Officer



Report 2024

OCCUPATIONAL HEALTH AND SAFETY:

1. Occupational Health Monitoring:

Health surveillance is conducted for staff working in critical areas e.g. Radiology Department, Food Handlers in addition to color blind test for plumbing staff and hearing test for plumbing staff.

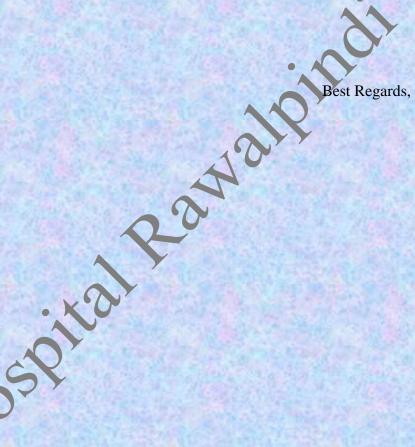
2. Disaster Management:

Hospital wide risk assessment is performed and drills are conducted regularly to prepare the staff for desired response in case of emergency. Firefighting department and incident command center work in close collaboration to combat the emergency situations.

pitalt

Lastly, we want to express the heartfelt gratitude, recognize the efforts and appreciate the hard work of all our staff members during this particularly distressing and disturbing period. We are thankful for their unflinching commitment and support which is the cornerstone of our Hospital and its legacy that we all are proud of.

105



Annual Report 2024